

Frequently Asked Questions (FAQs) for Spine Across the Sea 2012

Where and when is the Spine Across the Sea meeting?

Marriott Kauai Resort
3610 Rice Street
Lihue, Hawaii
July 29 – August 2, 2012

Hotel Information

The educational sessions and exhibit hall will take place at the Marriott Kauai Resort on Kalapaki Beach

Marriott Kauai Resort
3610 Rice Street
Lihue, Hawaii
Main Telephone: 808-245-5050
Toll Free Reservations: 800-266-9432

Known for its warm island hospitality and idyllic location on the Garden Isle, the Kauai Marriott Resort on Kalapaki Beach has recently undergone a \$50 million upgrade, with major enhancements to all its guestrooms, suites, restaurants and pool deck. Unique among hotels in Kauai, the resort sits on Kalapaki Bay and offers a wide variety of recreational activities, a superior beach experience and 18 holes of Jack Nicklaus championship golf at the adjacent Kauai Lagoons Golf Club. Guests will enjoy one of the largest family-friendly pools in Hawaii and spacious 5 star hotel rooms, most of which offer spectacular views and feature a balcony. Pamper yourself with a luxurious spa treatment at our hotel's on-site Alexander Spa and Salon. Discover a leader in style and service among Kauai hotels and resorts and enjoy breathtaking beachfront views at the Kauai Marriott Resort.

Attendee Hotel Reservations

Attendee hotel reservation can be made by directly calling the Marriott Kauai Toll Free Reservations number at 800-266-9432 and must be made no later than July 6, 2012 to guarantee the room rates. Reservations are made on a first-come, first-served basis and are subject to room availability; the discounted rate may not apply after the cut-off date. There are instances where the room block can sell out prior to the cut-off.

Meeting registration must be completed and processed within two weeks of reserving your hotel room. If not, your hotel room will be cancelled without notice.

To receive the special conference hotel rates, please mention that you are attending "Spine Across the Sea".

Hotel Room Rates, Fees and Cancellation Policy

Room category (room rate per night + taxes):

Garden View	\$205.00
Pool View	\$220.00
Partial Ocean View	\$240.00
Ocean View	\$260.00

All reservations will require a one night's deposit. Deposits will be refunded for rooms cancelled more than 48 hours prior to arrival.

Above group room rate applies to single/double occupancy and is subject to Hawaii State Excise and Transient Accommodation Taxes, which are currently 11.4166%. The above room rates will be extended to accommodate early arrivals and late departures for the nights of *July 26, 2012 (THREE DAYS PRIOR)*

through August 5, 2012 (THREE DAYS POST). All extensions are subject to Hotel group room and rate availability.

There will be an additional charge of fifty dollars (\$50.00) per day for each additional person eighteen (18) and over, or over two (2) people in a guest room. The maximum number of people per guest room is three (3) adults or two (2) adults and two (2) children utilizing existing bedding.

All rates are based upon the European Plan (excluding meals) and are subject to all applicable taxes at the time of the Event. The state room and sales tax is 13.4166% and is subject to change.

Additional Hotel Charges

Parking \$14.00 plus tax, per night for self parking
\$17.00 plus tax, per night for valet parking

Airport and Airport Shuttle Information

The Lihue/Kauai Airport (LIH) is a quick 5 minute drive from the Marriott Kauai Resort. **There is a complimentary airport shuttle available upon request.**

When you arrive at the Lihue airport, there is a courtesy phone located at the Information booth outside of Baggage Claim. Guests can use the courtesy phone and our "At your Service" Agents will advise the shuttle of your arrival.

Taxi – estimated taxi fare \$10.00 each way. Kauai Cab (808) 246-9554

Rental Cars

EnterPrise Rent-A-Car is located right on property at the Kauai Marriott. To reserve your rental car, please call the Kauai Marriott Resort and ask to be directed to EnterPrise Rent-A-Car.

Is there parking available?

Self parking (\$14 per night, plus tax)
Valet parking (\$17 per night, plus tax)
**Prices subject to change without notice.*

What are the registration hours for the meeting?

Dates	Registration Hours (attendee & exhibitor)	Technical Exhibition Hours
Sunday, 7/29/2012	2:00 – 6:00 PM	Closed
Monday, 7/30/2012	6:45 AM – 1:15 PM	6:45 AM – 12:00 PM
Tuesday, 7/31/2012	6:45 AM – 1:15 PM	6:45 AM – 12:00 PM
Wednesday, 8/1/2012	6:45 AM – 1:15 PM	6:45 AM – 12:00 PM
Thursday, 8/2/2012	6:45 AM – 1:15 PM	6:45 AM – 10:00 AM

Where is the Speaker Ready Room located?

**Speaker Ready Room
Puna Ballroom A/B**

Trained staff will be available to assist with any audiovisual needs. It is REQUIRED that each speaker visit the Speaker Ready Room located in Room A/B in the Puna Ballroom to submit their presentation materials or convey any last minute requests at least 3 hours prior to the scheduled session start time. No one will be permitted to use their own laptop for their presentation.

The Speaker Ready Room will be open according to the following schedule:

Sunday...2:00PM - 6:00 PM

Monday...6:30AM - 1:15 PM

Tuesday...6:30AM - 1:15 PM

Wednesday...6:30AM - 1:15 PM

Thursday...6:30AM - 12:30 PM

How many Continuing Medical Education (CME) credits are being offered?

A maximum of 20.50 CME credits.

Are Continuing Education Units (CEUs) being offered?

Continuing Education Units (CEUs) will not be offered.

When is the brochure available?

Preliminary Brochure April 2012

Final Brochure On-site

When is the last day to register?

July 9, 2012 will be the last day to register; although participation is limited to the first 400 registrants; be sure to register early. Registrants are advised against purchasing nonrefundable airline tickets until they receive confirmation from NASS.

What is the cancellation policy for meeting registration?

Refunds are allowed (less a \$125) administrative fee if received by NASS in writing by July 9, 2012. There will be no refunds after that date.

Sponsorship Opportunities

Rick Bacon, Sr. Manager of Exhibits and Corporate Relations is able to provide the information you need. He can be reached at (630) 230-3662 or at rbacon@spine.org.

Exhibiting Opportunities

Rick Bacon, Sr. Manager of Exhibits and Corporate Relations will provide you with the exhibit information. He can be reached at (630) 230-3662 or at rbacon@spine.org.

Where is the general session room located?

The general sessions will convene in Salons 1 & 2 of the Kauai Ballroom at the Marriott Kauai Resort.

Where is the exhibit hall located?

The exhibit hall will be located in Salon 3 of the Kauai Ballroom at the Marriott Kauai Resort.

Where is the Opening Reception?

The Wine and Cheese Opening Reception marks the official start of Spine Across the Sea on Sunday, July 29, from 6:00 - 7:30 PM on the Luau Grounds at Marriott Kauai Resort. This is an opportunity to see familiar faces and meet new colleagues.

Luau Arrangements

Contact the hotel concierge desk at (808) 246-5166 or at mhrs.lihhi.concierge@marriott.com if you are interested in attending a luau on the island of Kauai.